

Element Enterprise as a Service

New User Guide by Adfinis

This guide provides step-by-step instructions for new B2B Organization Owners and Service Users to set up and access the Element.io service provided by WX-ONE.



WX-ONE
by WizardTales





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Workflow 1: New B2B Organization Owner

Step 1: Sign Up for Your Organization Account

1. Visit <https://cmd.wx1.eu/signup-element>



Create your element

Demo Account ✨

You're not a developer? No problem! You can create a demo account.

Account Demo only (SaaS)

Email Address *

Phone Number *

Company Name *

Address Line 1 (Street Address) *

Address Line 2 (Apartment, Suite, Unit, etc.)

ZIP Code *

City *

State / Province / Region

Country *

Your Role

Developer

Password *

Repeat Password *

Powered Society

Using blockchain?

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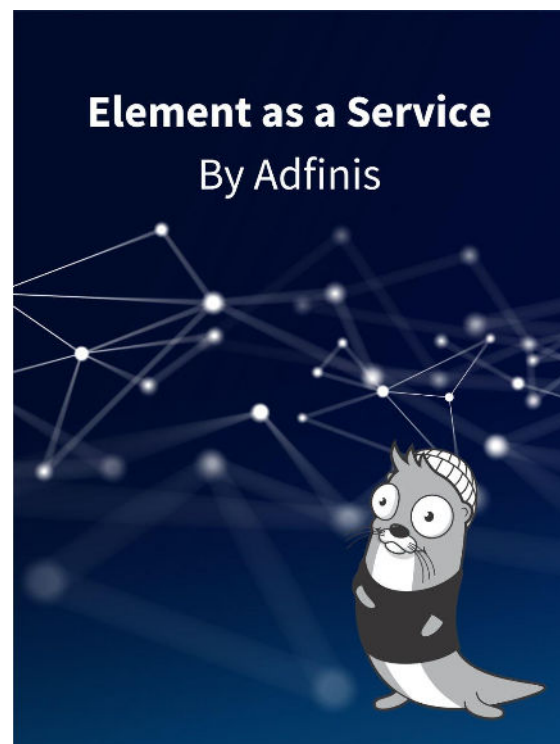
I do

I don't know

I do

I don't know

I do



2. Create your account by filling out the required fields. Once completed, you need to confirm your email.*

Registration complete ✨

A verification email has been sent to your email account. After verifying your email, you are all set. You may now close this page.

* Note: Missing redirect after confirming the mail address to <https://cmd.wx1.eu>



Workflow 1: New B2B Organization Owner

Step 2: Navigate to the Software Marketplace - Installed Apps

1. After logging in, go to the Software/Service Marketplace - Installed Services
2. Locate and select Element.io from the list of available services.

Waiting for approval. User is read-only until approval is granted which typically takes 24-48 hours. If you did not specify your commercial register number or banking details in the registration process, please do this now under ["My profile"](#).

oleg.lusan@adfinis.com

Service Marketplace

Installed Services

| INSTALLATION NAME | INSTALLATION DESCRIPTION | STATUS | SOFTWARE NAME | MODE NAME | PARAMS | AMOUNT EU | ACTIONS |
|-------------------|--------------------------|--------|-------------------------|-----------|-------------------------------|-----------|---|
| element.io | Element.io Installation | ACTIVE | Element.io - Enterprise | shared | ["demo":true,"numberUsers":5] | 22 € | Edit Delete |

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3. To add users:
 - a. Click on the **Edit** button (represented by the edit icon) for Element.io.
 - b. Invite new users by entering their email addresses in the software

Waiting for approval. User is read-only until approval is granted which typically takes 24-48 hours. If you did not specify your commercial register number or banking details in the registration process, please do this now under ["My profile"](#).

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Service Marketplace

Software Configuration

Email is required.

User: neah.noething@adfinis.com [Delete](#)

User: markus.kohn@adfinis.com [Delete](#)

User: oleg.lusan@adfinis.com [Delete](#)

User: tobias.mueller@adfinis.com [Delete](#)

User: [Delete](#)

Enter user email [Delete](#)

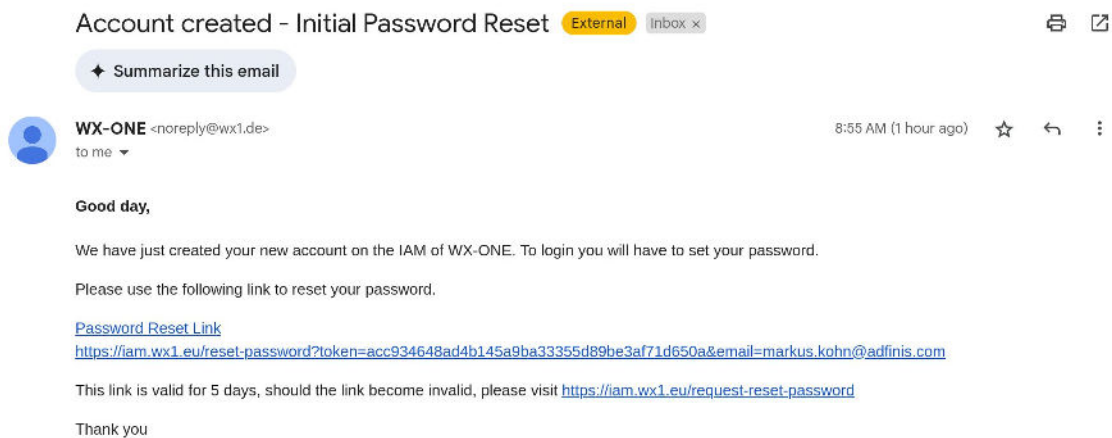
[Add User](#)

[Cancel](#) [Submit](#)

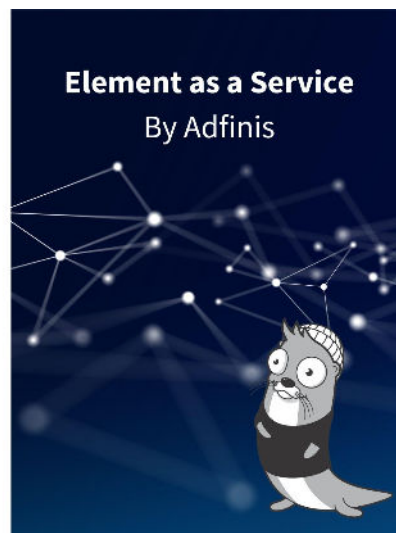
Workflow 1: New B2B Organization Owner

Step 3: New User Sets Up Account

1. Invited users will receive an email with a link to set their password.



2. Click the link to set your password.

A screenshot of a web form titled "Reset Password" with a plus icon. The form has four input fields: "Email Address" (with a placeholder "markus.kohn@adfinis.com"), "Password", "Repeat Password", and "Password Security" (with a dropdown menu showing "Strong (recommended)"). A blue "Reset Password" button is at the bottom.

3. After setting a password, users are logged in to the identity management system at <https://iam.wx1.eu>
 - a. It is also possible to request a new password-reset link by visiting <https://iam.wx1.eu/request-reset-password>

Workflow 1: New B2B Organization Owner

Step 3: New User Sets Up Account

4. Upon logging in, users can view their **username**, which follows this format:
 - a. Replace @ in the email with a dot (.). Example:
 - Email: alice@example.com
 - Username: [alice.example.com](#)



[Imprint](#) [Privacy Policy](#)

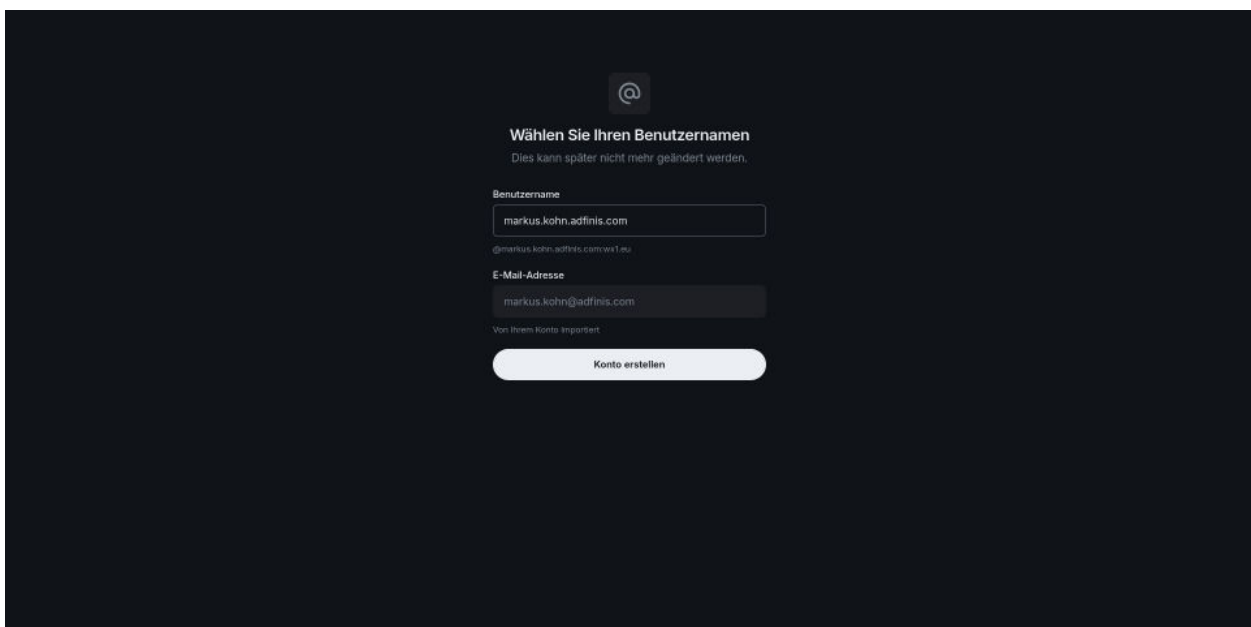
Workflow 1: New B2B Organization Owner

Step 4: Access the Element Service

1. To access **Element.io** you have following options:
 - a. Use the dedicated service URL: <https://element.wx1.eu>, or
 - b. Use the official web client at <https://app.element.io> and select [wx1.eu](https://element.wx1.eu) as the home server.
 - c. Use your desired desktop or mobile App that is Matrix/Element Compliant
2. During the first login:
 - a. Use your username as mentioned in **Step 3.4**
 - b. Save your **verification/security key**.

Important: This key is required to add trusted devices (e.g., browser apps, mobile devices, or desktop apps).

If you lose this key, you won't be able to decrypt previous chat messages on new devices, and these messages will appear as unencrypted.



Workflow 1: New B2B Organization Owner

Step 5. Start Using Element.io

Once successfully logged in and set up, you can begin using **Element as a service by WX-ONE.**

Adfinis

Secure and Powerful Communication with
Element-as-a-Service by Adfinis.

Would you like to receive more information?

Feel free to reach out via sales-de@adfinis.com

You can read more about this topic
on our website:

<https://adfinis.com/en/element-as-a-service/>

